UPS Store 4687 718 Thompson Lane Suite 108 Nashville TN 37204 Postal Regulatory Commission Submitted 7/30/2012 5:12:22 PM Filing ID: 84290 Accepted 7/31/2012

I am writing this letter as a response to the USPS request to offer enhanced mailbox services.

This service that the USPS wishes to offer puts them in direct competition to thousands of mailbox stores and other PMB providers across the nation that already offer this service.

USPS is the regulatory body on these services. If USPS was to enter this side business, they would be our competitor and our regulator. Consider these regulatory advantages:

- 1. A requirement that PMB provider's keep and store mail for 6 months for departed or cancelled customers.
- 2. The inability of the departed customers to file a change of address form once their contract has ended.
- 3. The inability of departed customers to get the same free forwarding service offered to PO Box customers.
- 4. The forced use of a "PMB" or a "#" designator for all the PMB provider customers.

The enhanced mailbox service allows the USPS to offer an identical service plus offer services currently denied to PMB providers.

I believe that what the USPS is doing is fundamentally wrong. A financially viable Post Office is an important part of our economy and all mailbox stores business model. However, what they are doing with their mailboxes is at our expense. A relationship with the USPS is a careful balance of competition and support, but in this instance, they have tipped the scales.

Sincerely,

Douglas Sipes